# START Parent Leadership Development Training

**Serving on Groups That Make Decisions** 

Webinar

August 11, 2016

www.servingongroups.org



The Parent Leadership Development Training is funded by The New Jersey Department of Children and Families' (DCF) Division of Family and Community Partnerships (FCP) Race to the Top–Early Learning Challenge Grant (RTT-ELC)

# Meet the Presenters



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#### **Serving on Groups That Make Decisions**

#### **ALL Webinars are from Noon to 1 pm**

July 14<sup>th</sup> Opportunities to Get Involved and Types of Groups

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SECTION 7 THE ROLE OF FAMILIES ON GROUPS

SECTION 8 SKILLS FOR SERVING ON GROUPS

# Overview of Serving on Groups

- Developed due to an identified need
- Collaborative effort by stakeholders
- Audience
  - Family Members
  - Students
  - Educators
  - Groups
  - Community Members
  - Administrators



# Objectives



- Learn about the principles that guide group practices and the processes groups use.
- Become familiar with tools groups use.
- Gain strategies to help you confidently and actively participate in a decisionmaking group.

### Who is on the webinar?



# Processes Groups Use

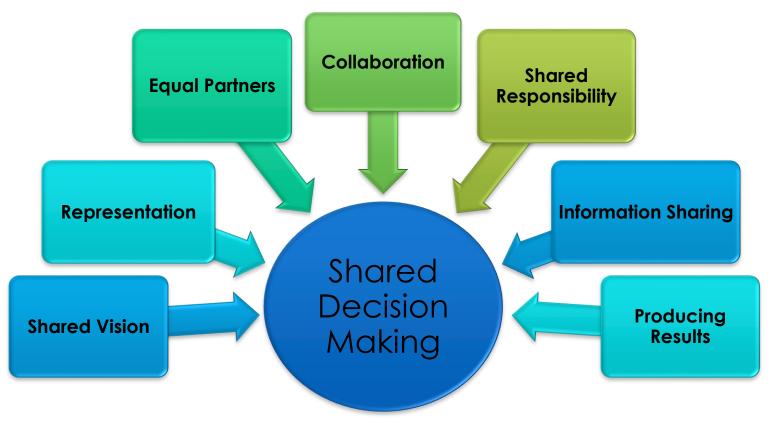
#### Questions

- What are the principles that guide group practices?
- What are important processes groups use?





# Guiding Principles of Shared Decision-Making





# Guiding Principles Example

#### **Equal Partners**

All ideas, concerns, and questions are heard and are valued.

#### Representation

Anyone working with the child or representing the child's best interest is present.

#### **Shared Vision**

All want the child to be healthy, happy, and successful.

#### Collaboration

Everyone works together to come up with a plan.

**Shared Responsibility** 

Everyone does their part to support the child's learning at school, home, and in the community.

#### **Information Sharing**

The same information is given to all so all are able to make a wellinformed decision.

#### **Producing Results**

Child makes progress.

IFSP/IEP meeting



# Type in the Chat Box





Have you been involved in shared decision making?

What made it successful?

What was challenging?



# Helpful Reminders:

#### Start with the end in mind

Focus on Outcomes



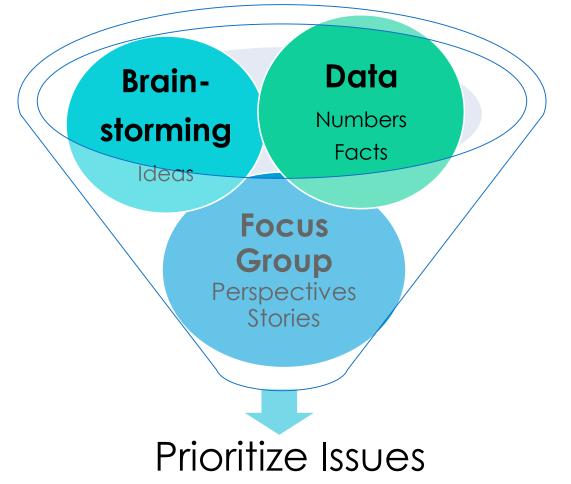
#### Work towards positive results

- = Celebrate and publicize the success
- = Go back and make adjustments

# Processes Groups Use

6. Reaching 1. Information Agreement Gathering 5. Evaluation 2. Goal Setting 4. Collaboration 3. Planning

# 1. Information Gathering





# 2. Goal Setting

What does the group wants to see happen?

#### Helpful Tools to Set Direction

- Vision Statement
- Mission Statement
- S.M.A.R.T. Goals

**S**pecific

Measurable

**A**ttainable

Realistic

**T**imely





# 3. Planning

Who will do what, by when and in what order?

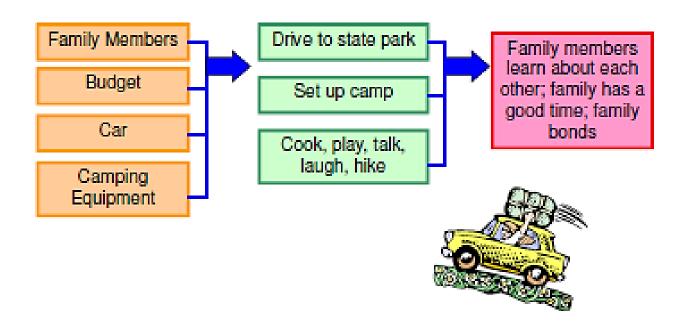
#### Helpful Tools to Reach Goals

- Action Plan
  - Logic Models
  - Schedules
  - Strategy Charts



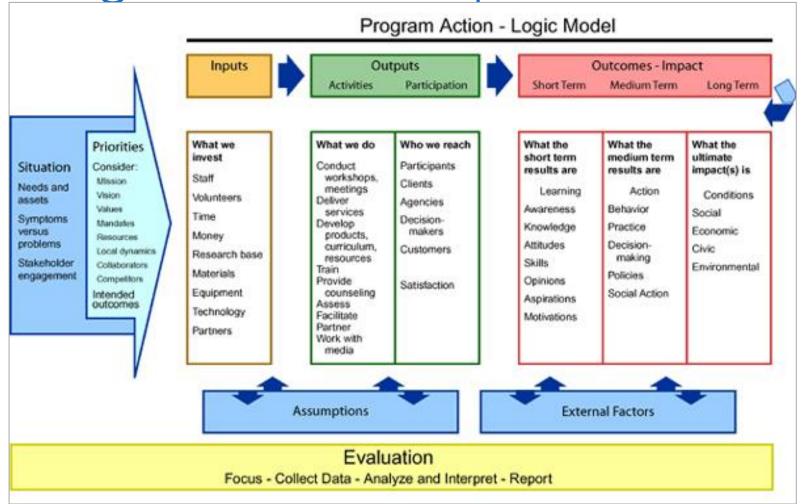
## Logic Model Example

# Example Every day logic model – Family Vacation





### Logic Model Example









### 4. Collaboration

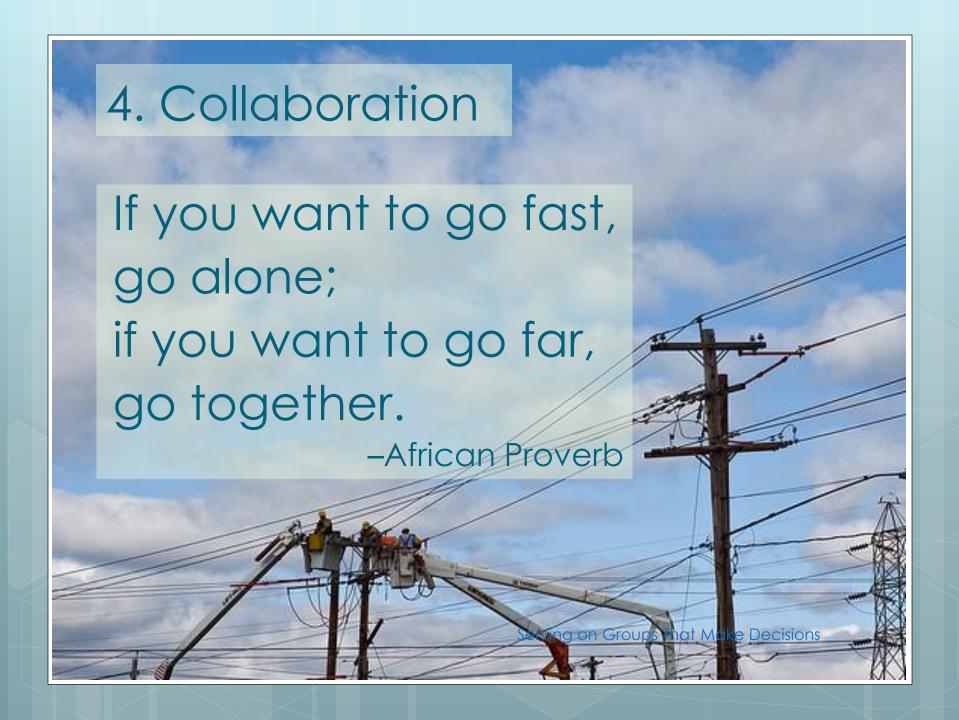


Members working together toward a common goal.

#### Helpful Tools:

- Agreed Upon Expectations
- On-going Communication and Networking
- Neutral Facilitator
- Meaningful Activities
- Focused Training and Technical Assistance





# Type in the Chat Box

Question: What is an experience you've had that illustrates the message in this proverb?



### 4. Collaboration





- More Involvement
- Better Relationships
- Greater
   Commitment
- Better
   Communication

### 5. Evaluation

- New information is compared to previously collected information
- Helpful Types of Evaluation

Monitor



Measure Final Results



### 6. Process for Reaching Agreement

#### Voting

- Robert's Rules of Order
  - A structured process
  - Making and Passing Motions

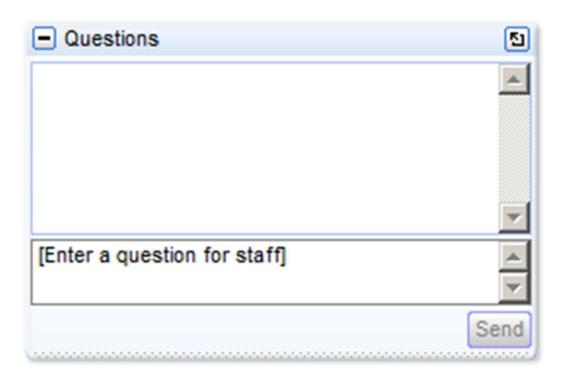


#### Consensus

- Discussion continues until all mutually agree
- Every member shares
- Key is compromise

Tips to Help YOU Personally be Effective

- Organize your information
- Keep in mind the group's goals
- List priorities
- Keep track of where others stand on decisions
- Ask the leader to explain member roles
- Take notes
- Write down the results of your activities











# Tools Groups Use

What are helpful tools groups use?

- Meeting Facilitator/Leader
- Ground Rules
- Agenda
- Meeting Minutes
- Written Guidance
- Open & Closed Sessions



# Meeting Facilitator/Leader

- Keeps discussions on track and on time
- Makes sure everyone is able to share



### **Ground Rules**

 Creates an atmosphere where thoughts and perspectives can be openly shared



# Agenda

A roadmap for the meeting

- Only include items to be discussed at the meeting
- Created by leader or executive committee

#### The Opening

- Welcome and introduce participants
- •Set the tone and pace
- Review and approve agenda
- Review minutes from previous meeting

#### Discussions & **Decisions**

- Keep the group on task
- Assess the group's interest level
- Discuss old & new business
- Make decisions
- Provide feedback
- Enforce ground rules

#### The Conclusion

- Identify next steps & future agenda items
- Announcements
- Evaluate the meeting





# Meeting Minutes

- Summary of the meeting
- Records decisions and actions
- Typed and distributed
- Previous meeting minutes may be approved at the next meeting
- Reminder: Still take your own notes!



# Meeting Time Management



If meetings continue to run over time, you may ask the group:

- Is the agenda too full?
- Do ground rules need to be established?
- Does there need to be a 'time keeper'?
- Does more time need to be scheduled for meetings?

### Written Guidance

# Helps individuals interact with the group

- May include:
  - Bylaws
  - Policies
  - Procedures & Protocols
  - Compacts



## Open vs. Closed

#### Open Meetings

- Open to ANYONE
- Public is invited to LISTEN to group's discussion
- Public may share their views on the topics
  - Refer to written guidance regarding public participation

#### Closed Sessions

- Used when not appropriate for non-members
- Topics that should be in closed sessions:
  - Personnel Issues
  - Confidential Information





# Common Reasons for **Un**productive Meetings

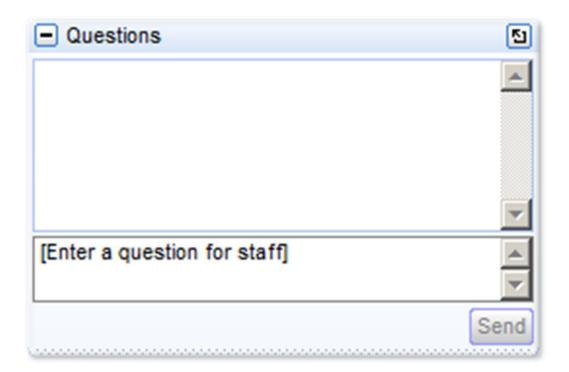
- Participants aren't prepared
- No agenda in advance
- Group doesn't follow agenda
- Not everyone considers themselves "participants"
- Data is lacking or decisions made not based on data
- No action items are highlighted
- No timelines or deadlines
- No follow-ups





Type in the chat box strategies you personally have used to make your meetings more productive.







### Section 3 Resources

The Official Robert's Rules of Order website

http://www.robertsrules.com/

**Understanding Group Processes** 

http://leadership.uoregon.edu/resources/exercises\_tips/skills/und erstanding\_group\_process

Creating Agreement: Educators and Parents Working Together (WI DPI)

http://dpi.state.wi.us/sped/agreement.html

Logic Models

http://www.uwex.edu/ces/pdande/evaluation/evallogicmodel. html

Vision Statements

<u>http://mystrategicplan.com/resources/topic/vision-statements//</u>
Mission Statements

http://www.missionstatements.com/



### Section 4 Resources

Taking Good Meeting Notes

http://www.effectivemeetings.com/meetingbasics/minutes.asp

Mind Tools On-line training articles on problem solving, decision making, and practical creativity

http://www.mindtools.com/pages/article/newTMC\_00. htm

Wisconsin's Open Meeting Laws

http://www.doj.state.wi.us/sites/default/files/dls/openmeetings-law-compliance-guide-2010.pdf

Policies and Procedures

http://www.mycommittee.com/BestPractice/Committees/Policiesandprocedures/tabid/248/Default.aspx



# Time for questions [Use hands for unmuting!]



### Your Participation

- Please continue to submit your text questions and comments using the Questions panel.
- Please raise your hand to be unmuted for verbal questions.

#### Resources

- Serving on Groups That Make Decisions: A Guide for Families <a href="http://www.servingongroups.org/guidebook">http://www.servingongroups.org/guidebook</a>
- START Project Up Coming Events Page: Check here for up coming events and links to register for trainingshttp://tinyurl.com/start-upcomingevents
- CCYC Parent Leadership Development Training: <a href="http://tinyurl.com/CCYC-Capacity-Building">http://tinyurl.com/CCYC-Capacity-Building</a>
- SPAN: Statewide Parent Advocacy Network, your 1st Stop for information and resources. For individual assistance, please call 800-654-7726. <a href="http://www.spanadvocacy.org/">http://www.spanadvocacy.org/</a>



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#### **Thank You**

Website: <a href="http://www.spanadvocacy.org/content/start-project/">http://www.spanadvocacy.org/content/start-project/</a>

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